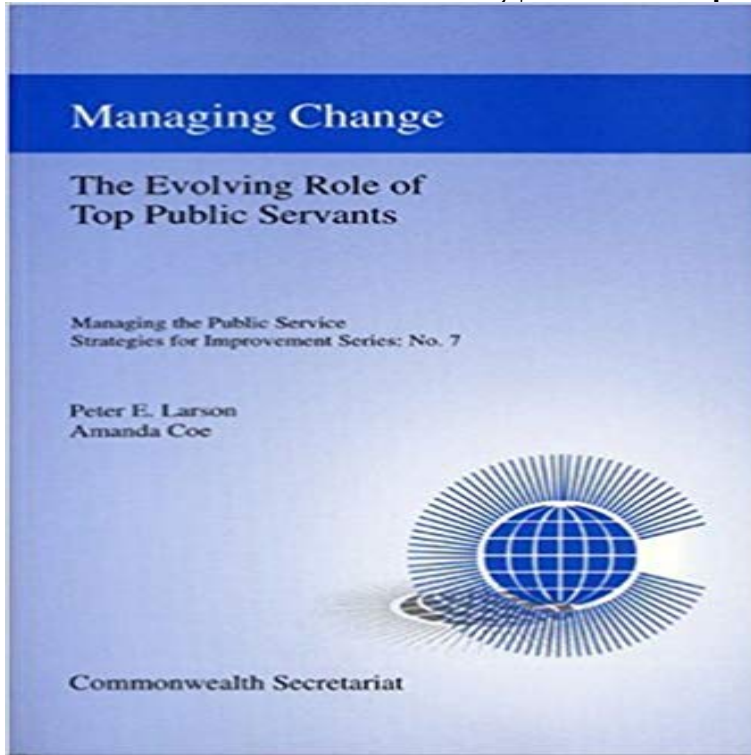


# Managing Change: Changing the Role of Top Public Servants (Managing the Public Service: Strategies for Improvement Series)



Recent reforms have put tremendous new demands on the people at the top of the public service. Almost everywhere the emphasis is on doing more and better with less. This study is an inquiry into how permanent secretaries around the Commonwealth see their jobs. It is based on extensive interviews and surveys of senior officials in over twenty-five Commonwealth countries. Managing the Public Service: Strategies for Improvement Series

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